

Volunteer Role Description

Volunteer role: Meet and Greet Volunteer – Localities

Goals:

Provide a friendly welcome to our service users at our hearing aid support sessions



Benefits of volunteering:

- **Training** learning new skills and gaining up-to-date knowledge of issues affecting deaf people and those with hearing loss or tinnitus.
- **Experience** meeting new people in different situations, building new friendships with other RNID volunteers
- **Fulfilment** – knowing that your support will make a real difference to those who receive it and you will be helping to raise deaf awareness throughout society as a whole
- **Expenses** – all expenses incurred because of your volunteering will be reimbursed, according to the RNID policy
- **Opportunity** to try other volunteering roles within RNID.

Suggested tasks:

- Support staff to safely transfer hearing aids from the client to the hearing aid maintenance volunteers within the venue
- Assist clients with service procedures
- Provide a friendly welcome to people as they arrive at the venue
- Listen, chat and engage with service users and their friends and family
- Promote the work of the service and provide information
- Follow RNID policies and regulations

Skills needed:

- Willingness to learn about, or existing knowledge of, issues affecting deaf people and those who have hearing loss and tinnitus

Community Volunteer – Localities

- Friendly, reliable, and approachable manner
- Ability to listen to questions and to answer appropriately
- Willing to work with a wide range of people
- Have the ability to communicate clearly and effectively
- Be open-minded and non-judgemental
- Genuine interest in working for a charity

Training/Learning needed:

Regular support and training will be given by your Development Officer/Volunteer Co-ordinator especially in the early stages of your role as you settle in. Full resources will be provided, alongside shadowing opportunities. You will also receive informal support from other RNID volunteers.

Time:

The level of commitment depends on the individual volunteer however we would ask for a minimum of two hours per month.

Location:

Positions will be offered within your local area.

Support and supervision:

Regular support will be given by your Volunteer Co-ordinator and fellow volunteers.

Our commitment to Safeguarding

At RNID, we take very seriously our responsibilities for the safety and welfare of the people who use our services, our volunteers, staff, and the organisation as a whole.

All applicants successful at interview will be asked to disclose unspent convictions under the terms of the Rehabilitation of Offenders Act 1974 (as amended in 2013).

Criminal records will be taken into account only when the conviction is relevant and declaring a conviction will not necessarily prevent you from being considered for a role. Any decisions will depend on the type of offence and its relevance to the volunteering role that you are applying for at RNID

Email volunteering@rnid.org.uk

Phone 08088080123



Community Volunteer – Localities

Text

07360 268 988

[Volunteer application form - RNID](#)